



Case Study Luke Evans Bakery

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Luke Evans Bakery was founded in 1804 in a small Derbyshire village called Riddings. Founded by a gentleman called Henry Evans, he named the business after his son Luke. Seven generations of the same family have since operated the business over seeing many different changes and practices.

At one time the family operated a variety of different businesses in the village; including candle making, concrete works and more akin to the bakery, jam manufacturers. It is however the bakery that always prospered and the bakery that has survived two world wars, a depression, as well as two fires more close to home.

Luke Evans has always specialised in products of the highest quality as well as remaining firmly attached to its roots by still producing many products to the old core recipes and traditional hand made methods. We have not remained completely in the past, now operating a range of modern bakery equipment, even being so adventurous as to replace the coal fired oven with sets of gas and electric systems.

As we moved into the modern era we also embraced the opportunities presented to us by the introduction of I. T. equipment and specialised software. Luke Evans tries to offer our customers the complete bakery service and therefore to achieve maximum flexibility on ordering processes etc. With this in mind we looked at various bespoke bakery packages on the market, but always ultimately rejected them as not being suitable for our operations.

Peak Support, our hardware supplier found a Bakery and Production System (BaPS) listed on the Sage Additions website, and the rest as they say is history.

The BaPS system written and ably supported by Bowe Digital:access, sits on a Sage Line 100 platform, linking to our Sage Line 50 Accounts. The product as a whole has proved more than adequate for the tasks required. There is a huge amount of flexibility within the product and an immense willingness at all levels, to listen to new ideas, requests and suggested improvements, something that is continuously ongoing. The level of support from Bowe Digital:access has been excellent. For a company such as Luke Evans Bakery, dragging their staff kicking and screaming along with them into the twenty first century, this was, and still is of paramount importance.

The introduction of BaPS has greatly improved the efficiency of the business. We can handle customer's enquiries quicker and more efficiently, produce production figures accurately and on time. So much more information, previously unavailable to us helps us make those crucial management decisions that ensure we are still operating in another two hundred years.